

# CONSUMER PROMISES

## TREADWEAR WARRANTY COVERAGE FOR SELECTED TIRES<sup>1</sup>

In addition to the Warranty Coverage for Workmanship and Material, Nokian Tyres also offers treadwear warranty coverage for selected eligible tires purchased in North America and used in non-fleet, non-commercial service when submitted as a set of 4, evenly worn tires.

The selected tires and associated warranties are:

- **Nokian Tyres Surpass ASO1:** 55,000 Mile Limited Treadwear Warranty
- **Nokian Tyres ONE:** 80,000 Mile Limited Treadwear Warranty
- **Nokian Tyres ONE HT (P-metric):** 70,000 Mile Limited Treadwear Warranty
- **Nokian Tyres ONE HT (LT-metric):** 55,000 Mile Limited Treadwear Warranty
- **Nokian Tyres Outpost APT:** 65,000 Mile Limited Treadwear Warranty
- **Nokian Tyres Outpost nAT:** 60,000 Mile Limited Treadwear Warranty
- **Nokian Tyres Remedy WRG5:** 60,000 Mile Limited Treadwear Warranty
- **Nordman Solstice 4:** 50,000 Mile Limited Treadwear Warranty

Replacement with an equivalent new Nokian Tyres tire for treadwear warranty coverage<sup>2</sup> will occur when an evenly worn eligible tire reaches a tread depth of 2/32" at a mileage level less than specified per series above, and no Exceptions to Warranty Coverage apply. Tires which wear out evenly before delivering the specified treadwear will be replaced on a pro rata basis only if the tires have been rotated and inspected by a participating Nokian Tyres retailer on a regular basis as specified in "Owner Obligations"<sup>3</sup>. Vehicles that come OE with split fitments (different sizes) on the front and rear axles are eligible for Nokian Tyres' limited treadwear warranty. However, because tire rotation is not possible with vehicles with split fitments, the mileage warranty on each rear tire will cover half of the miles/kms as the standard mileage warranty for that particular tire model.



## POTHOLE PROTECTION PROGRAM

In addition to the warranties described herein, as of January 1, 2024, Nokian Tyres also offers a Pothole Protection Program for Nokian Tyres products built with Aramid Technology that are damaged beyond repair by a roadside hazard, for the following products:

- **Nokian Tyres Surpass ASO1**
- **Nokian Tyres One**
- **Nokian Tyres One HT**
- **Nokian Tyres Outpost APT**
- **Nokian Tyres Outpost nAT**
- **Nokian Tyres Remedy WRG5**
- **Nokian Tyres WRC3\*\***
- **Nokian Tyres Hakkapeliitta 10 SUV**
- **Nokian Tyres Hakkapeliitta R5 SUV**
- **Nokian Tyres Hakkapeliitta LT3\*\***
- **Nokian Tyres Hakkapeliitta C4\*\***
- **Nokian Tyres Hakkapeliitta CR4\*\***
- **Nokian Tyres Hakkapeliitta O1\***  
\*only available 18" - 22"

If, upon examination by an authorized Nokian Tyres retailer, it is discovered that an eligible tire is unserviceable as a result of a roadside hazard and cannot be repaired, that the coverage period (described below) has not expired, and that no Exceptions to Warranty Coverage<sup>4</sup> apply, the tire will be replaced at no charge (conditions apply) with an equivalent new Nokian Tyres tire by an authorized Nokian Tyres retailer. The Pothole Protection Program is not a warranty that your tire will not suffer damage, fail, or otherwise become unserviceable due to a road hazard.

For purposes of the Pothole Protection Program, the coverage period shall extend until: i) the original usable and remaining tread is less than 60% as evidenced by the built-in wear indicators in the tread grooves (60% no longer visible) or a tire tread depth tool; or ii) twelve (12) months from date of retail purchase, whichever comes first. Roadside hazard shall mean puncture, cut, snag, stone drill, impact, bruise break, or similar damage.

Eligible tires must be presented to an authorized retailer along with proof-of-purchase showing the date of purchase. The retailer, in retailer's sole discretion, will determine if the tire is repairable. If repair is possible, Customer is responsible for the cost of such repair. If the retailer, in retailer's sole discretion, determines the tire cannot be repaired, a replacement Nokian Tyres branded tire will be offered to Customer at no cost. Customer shall be responsible for mounting and balancing costs, towing, road service, valve stems, and applicable taxes. **\*\*Additionally, tires used in commercial applications are not covered.**



## NOKIAN TYRES SATISFACTION GUARANTEE

Nokian Tyres' Satisfaction Guarantee means you'll love your new tires! If, within 30 days of purchase, you're not satisfied with their performance, just return the tires along with your original sales receipt to the place of purchase.

Nokian Tyres offers a 30-day satisfaction guarantee on eligible Nokian Tyres products. If, within 30 days of purchase, a retail customer of Nokian Tyres is not completely satisfied with the Nokian Tyres products purchased, the customer may return the products to the location from where originally purchased for a full refund of the purchase price (excluding taxes and mounting and balancing costs). This 30-day satisfaction guarantee applies only to full sets (4) of Nokian Tyres purchased from an authorized Nokian Tyres retailer.

The guarantee and refund eligibility provided herein shall not apply if any tire within the set has experienced more than 2/32 of an inch of treadwear. This guarantee shall also not apply if any tire within the set has experienced damage or irregular wear due to conditions delineated in the Exceptions to Warranty Coverage<sup>4</sup> of Nokian Tyres Limited Warranty. Additionally, tires used in commercial applications are not covered.

Original proof of purchase is required for any returns and only original purchasers of Nokian Tyres products are eligible for any refund under this guarantee. Customers who elect, within 30 days of purchase, to return Nokian Tyres products due to dissatisfaction may be required to address their reasons for return on a dealer supplied claim form.

This 30-day satisfaction guarantee is in addition to any other warranty coverages offered by Nokian Tyres. Limit of one (1) set of tires originally purchased to be replaced by the 30-day satisfaction guarantee. Tires replaced pursuant to this 30-day satisfaction guarantee shall NOT thereafter be eligible for coverage under this 30-day satisfaction guarantee.



For retail customer purchase on, or before December 31, 2026, the Nokian Tyres Surpass ASO1 carries a 90-day satisfaction guarantee. All other terms and coverage remain unchanged.

<sup>1</sup>Although Nokian Tyres offers treadwear warranty coverage for the stated mileage on the terms and conditions described herein, treadwear may vary based on a variety of factors, including maintenance, driving habits, and road conditions.

<sup>2</sup>See Exceptions to Warranty Coverage in "Warranty Coverage for Workmanship and Material"

<sup>3</sup>See Owner Obligations in "Warranty Coverage for Workmanship and Material"

<sup>4</sup>See Exceptions to Warranty Coverage in "Warranty Coverage for Workmanship and Material"

For the most up-to-date warranty information visit:  
[www.nokiantyres.com/warranty](http://www.nokiantyres.com/warranty)



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